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# Top 10 HR Consulting/Service Companies - 2019

ne of the main pillars in a successful organization is a strong HR department. As workplaces become more aligned with the needs and expectations of employees and their benefits, the HR industry is witnessing a major shift in the way it functions over the past decade. Organizations today are utilizing a combination of digital media, leading-edge technologies and the consulting space to take their business forward by ensuring employee engagement and satisfaction.

The digitalization age has skillfully shifted the concentration from the employee's engagement to the employee's experiences at the workplace. Majority of the HR consulting providers are shifting their emphasis on the core ecosystem and dimensions like company culture, engagement, and managing of the performance.

VR and AR are emerging as the hottest trends in the HR tech market. Majority of the HR consulting providers are seen to recommend these technologies that provide the simulation

process to the learners and teach them on how to react in the real situations.

As this edition focuses on HR tech consulting services, we have identified the emerging players in the HR tech consulting service space. We are glad to feature companies like Jordack Consultants, Kaizen Human Capital, Mercer (ServiceS), New Heights Consulting, People Matters who have been at the forefront of revolutionizing the space through their boutique consulting services.

By providing the best consulting services and possessing several success stories to their credit, these HR Consulting/ Service Companies are consistently proving their worth in the HR realm. We hope this issue of HR Tech Outlook helps you build the right partnership you and your firm needs to foster a technology-driven HR environment.

We present to you HR Tech Outlook's, "Top 10 HR Consulting/ Service Companies - 2019."



## Company:

People Matters

### **Description:**

Offers a wide array of HR services to help businesses build great workplaces that engage people and drive better business results

# **Key Person:**

Jodi Wehling Owner & Managing Consultant

### Website:

people-mattershr.com



# People Matters A Strategic Advisor to HR Teams

he workplace is changing."—This is a statement that business leaders, HR managers, and employees often hear. The mindset of today's millennial employees is gradually shifting from putting in an eight-hour shift to focusing more on the work-life blend. Realizing this, every organization is committed to creating a surefire culture of engagement; one that attracts the best talent and makes people want to stay with a company for a longer-term. Helping businesses in such an endeavor is where Michigan-based People Matters wields its expertise through and through. "Staying true to our name, our mission is to help businesses build better workplaces where employees are recognized and appreciated as the lifeblood of organizations," says Jodi Wehling, Owner and Managing Consultant at People Matters.



Utilizing a collective experience of more than 100 years in the HR arena, Wehling and her multidisciplinary team of HR experts act as an extension of a company's HR department

**JodiWehling** 

Utilizing a collective experience of more than 100 years in the HR arena, Wehling and her multi-disciplinary team of HR experts act as an extension of a company's existing HR department or serves as an external HR department for companies that don't have one. In fact, by working hand-in-hand with organizations, People Matters has acquired the moniker of a "trusted advisor" for their ability to transform antiquated HR methodologies. The company helps its clients in swiftly resolving various HR issues with its "HR ondemand" offering. The nexus of HR services provided through "HR ondemand" helps enterprises seamlessly handle HR operations like pay practices, employee relations, legal compliance, and so on. "We also conduct HR assessments by reviewing an organization's human resources programs, procedures, and infrastructure and provide a complete report that includes high-risk areas and suggestions to improve them," adds Wehling.

Offering extensive recruitment services is another forte of People Matters. With its vast experience, the company helps organizations recruit the best talent by doing all the requisite tasks, like finding candidates, screening resumes, interviewing, and checking references. Furthermore, People Matters offers a variety of customized workshops and training on various HR and workplace-related topics. These help businesses to effectively manage their staff and foster a healthy work culture.

To substantiate the company's prowess in the HR realm, Wehling recalls a case where a client approached People Matters seeking to more quickly fill its many open positions. The client was using paper-based methods to shortlist and hire talent, which was causing delayed results. "It was taking them an average of six months to fill a position," says Wehling. However, People Matters worked in harmony with the company's HR team and helped them transcend to a more efficient and effective process including an automated recruiting system to make their hiring process more streamlined and sophisticated. As a result, the client was able to fill job openings in less than seven weeks. "At the same time, we also helped the company increase its hiring rate over 64 percent,"informs Wehling.

Such positive stories are a testament to People Matters' proficiency in the HR consulting domain. These instances indeed make it apparent that the core DNA of the company is not just solving transactional HR challenges, but also helping companies gain productive business outcomes. This versatility in HR consulting, according to Wehling, is one of her company's greatest strengths. To keep up this potency, People Matters is always striving to induct top tier HR consultants and further consolidate their HR processes and approaches. "We are also continuing to grow our training and development offerings of workshops and leadership coaching," says Wehling. Committed to walking hand in hand with organizations to understand the burgeoning HR needs, functional gaps, and technological opportunities, People Matters is poised to bring a definitive change to the way HR teams operate in the future. IB